Safety Alert

SUBJECT: **Dial 9 999# in Emergency**

RECIPIENTS: **All Directorates**

ISSUE DATE: **26.4.17**

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Important Information on Making Emergency Telephone Calls

If you need to contact the Emergency Services using the **AVAYA telephone system**, in order to reduce the waiting time for a connection**,** dial (9)999 and then press the **#** key. The same will apply if you use the emergency number 112; i.e. Dial (9)112#.

Please note that if you forget to press the # key, the number will still be dialled, so there is no need to hang up and redial – just bear in mind that it may take a few more seconds for the connection to be made.

If you require further assistance or clarification on the subject please contact:
corporatehealth&safety@lincolnshire.gov.uk

Lincolnshire
COUNTY COUNCIL