

APPENDIX 2 – ZERO TOLERANCE POSTERS

(For use specifically at customer contact points in Lincoln included within the Reception Alert & Warning system)

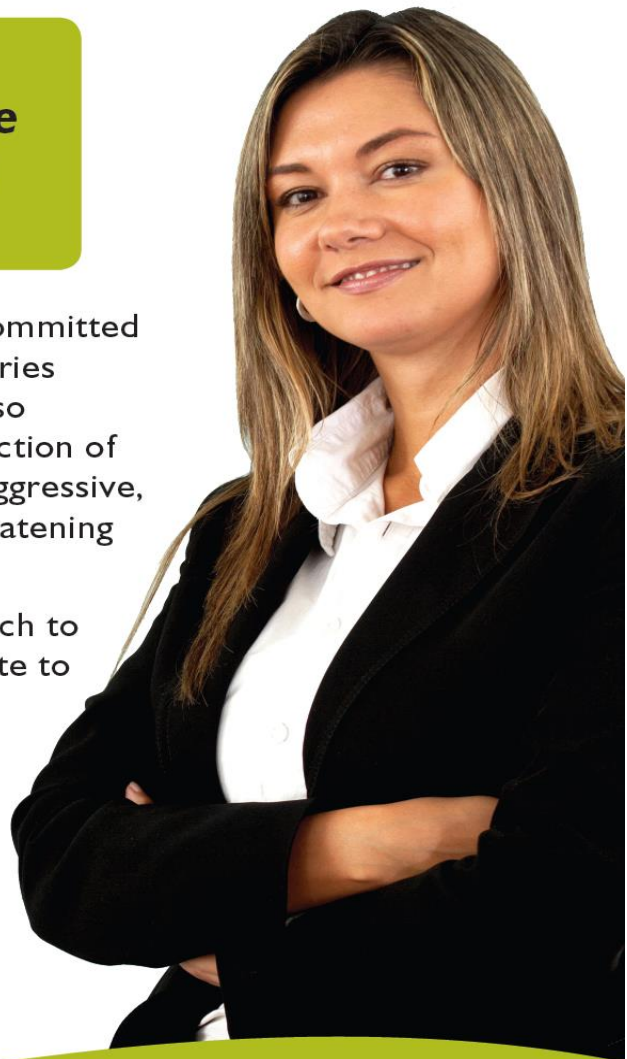
HELP US TO HELP YOU

Our staff are here to help you but they have the right to work in a safe environment

Lincolnshire County Council is committed to resolving any problems or queries that you may have, but we are also committed to the care and protection of our employees against abusive, aggressive, violent or any other kinds of threatening behaviour.

We have a zero tolerance approach to this behaviour and will not hesitate to take criminal and/or civil action when appropriate.

To protect the safety of our staff, the council operates a reception alert procedure. All council customer contact points in Lincoln will be notified of threatening or violent behaviour to ensure that protective measures are put in place. For more details, phone 01522 554917.





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