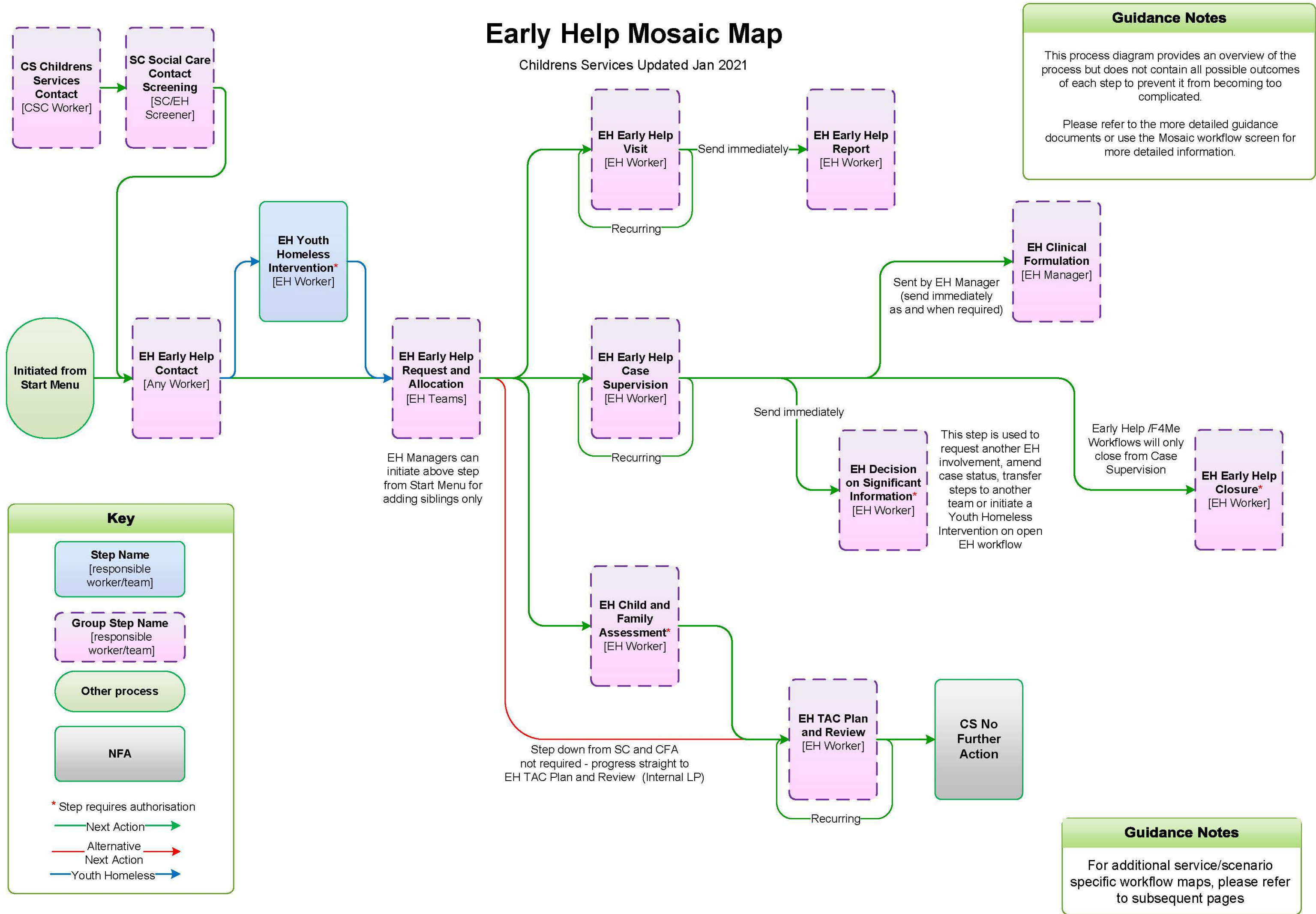


Early Help Mosaic Map

Childrens Services Updated Jan 2021



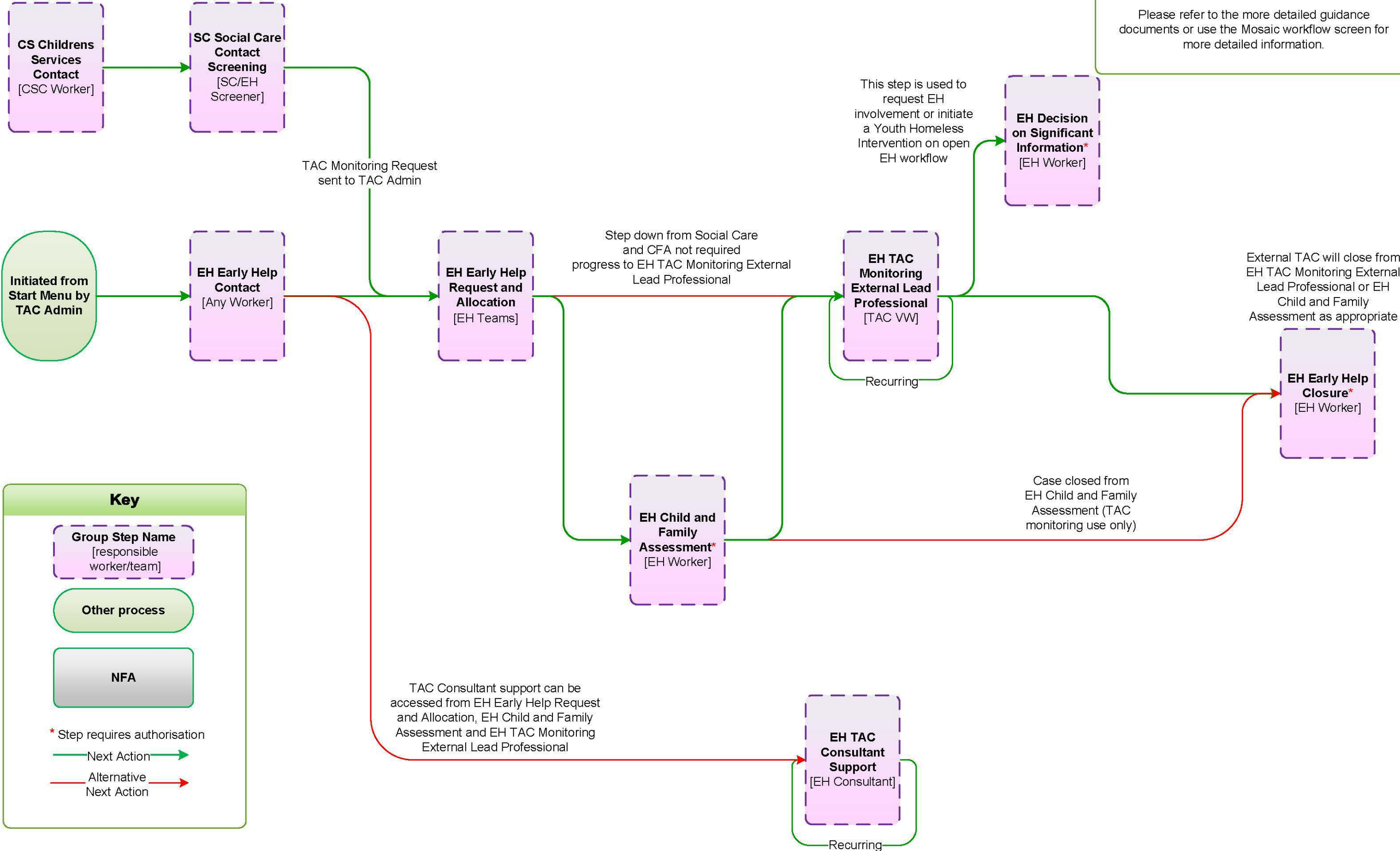
TAC Monitoring Mosaic Map

Childrens Services Updated Jan 2021

Guidance Notes

This process diagram provides an overview of the process but does not contain all possible outcomes of each step to prevent it from becoming too complicated.

Please refer to the more detailed guidance documents or use the Mosaic workflow screen for more detailed information.



Guidance Notes

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EH Support Package Mosaic Map

Childrens Services Updated Aug 2022

Key

Group Step Name
[responsible worker/team]

NOT A STEP
Other process

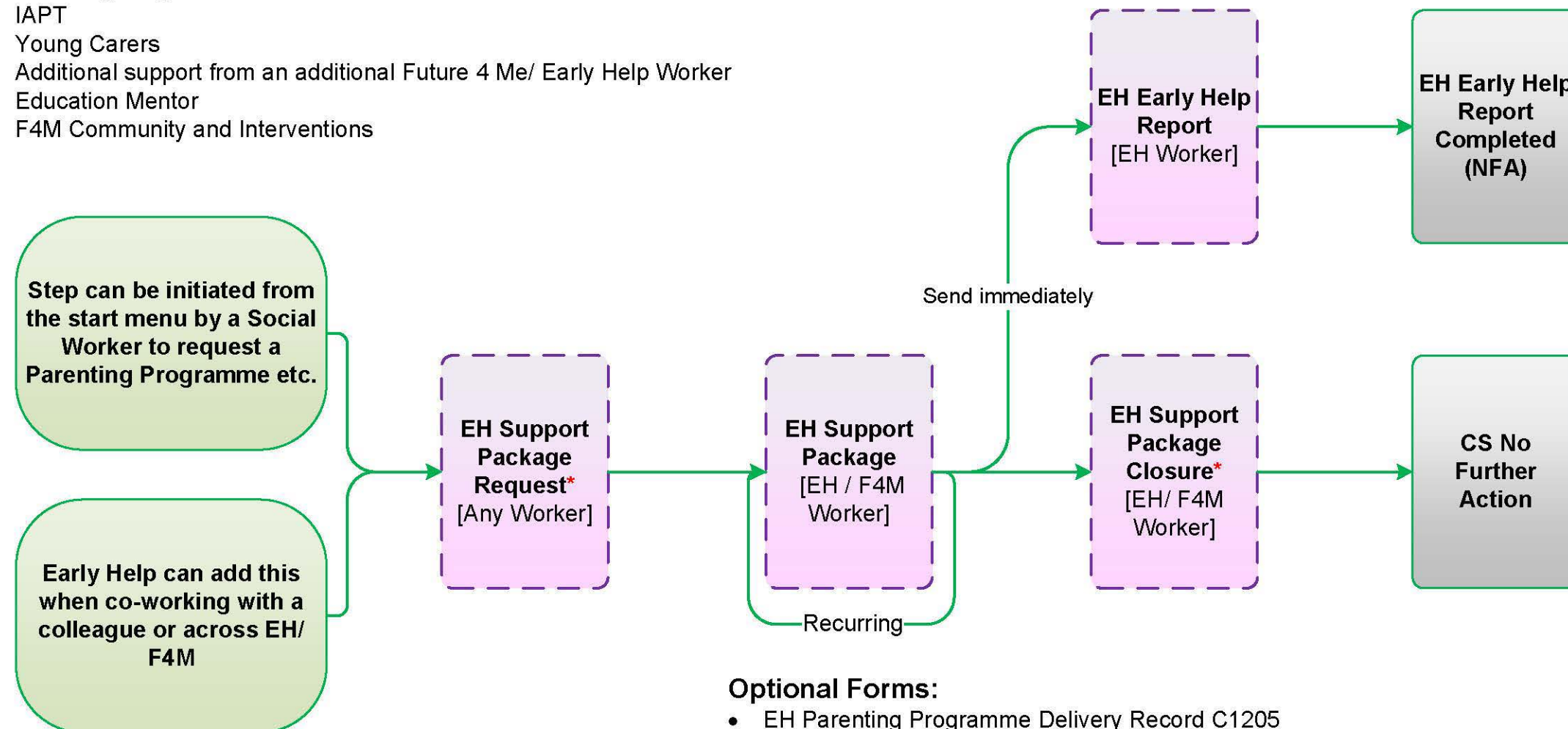
* Step requires authorisation

Next Action →

NFA

The Support Package step is used for the following:

- Parenting Programme
- IAPT
- Young Carers
- Additional support from an additional Future 4 Me/ Early Help Worker
- Education Mentor
- F4M Community and Interventions



Optional Forms:

- EH Parenting Programme Delivery Record C1205
- EH Young Carers Support C1360
- EH Early Help Case Supervision C1331
- EH Record of Early Help Visit C1355 (used by IAPT and additional EHW)
- EH F4M Community & Interventions Sessions C1404

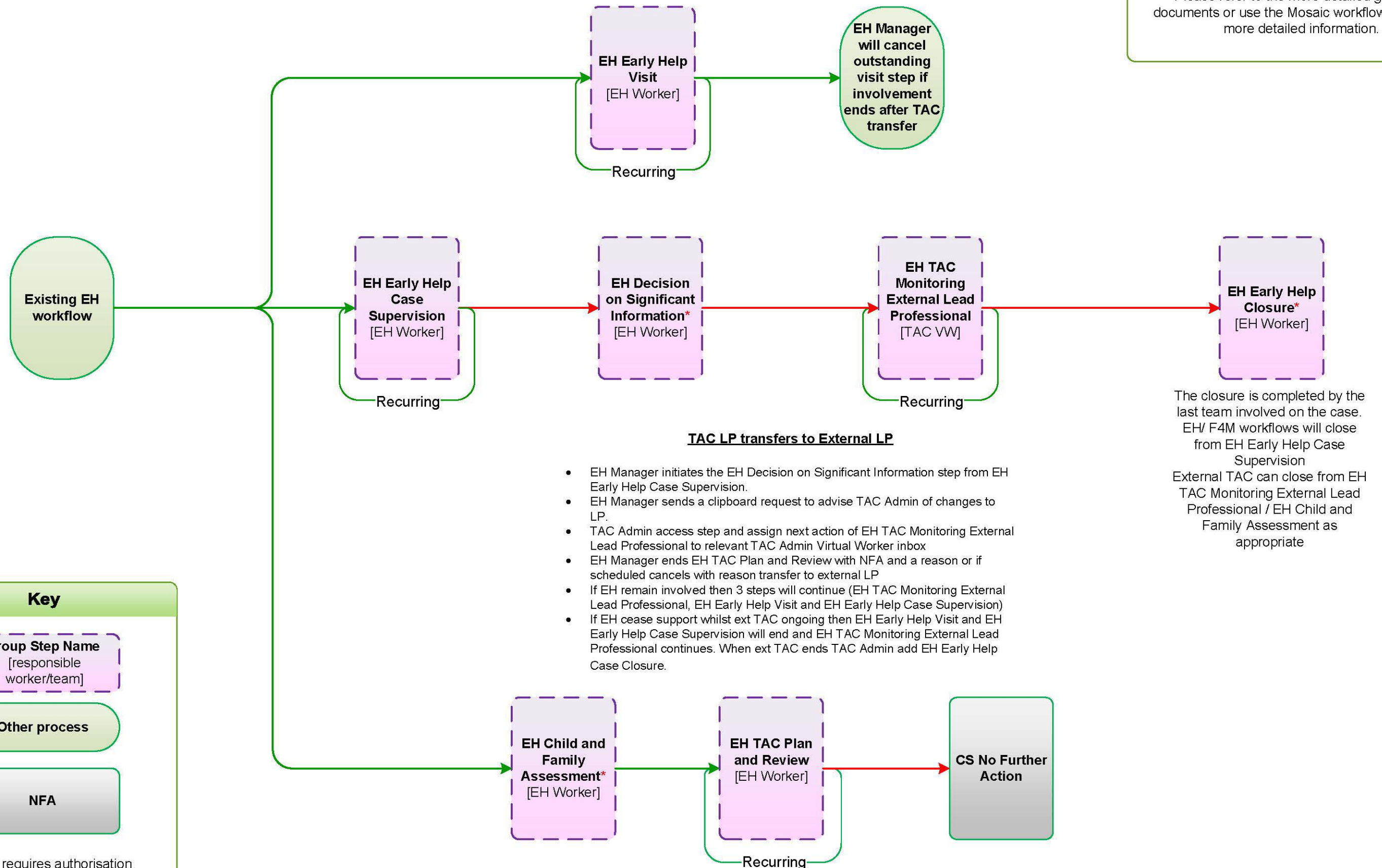
EH / F4M Lead Professional Transfer to TAC Monitoring

Childrens Services Updated Jan 2021

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Key

Group Step Name
[responsible worker/team]

Other process

NFA

* Step requires authorisation

Next Action →

Alternative Next Action →

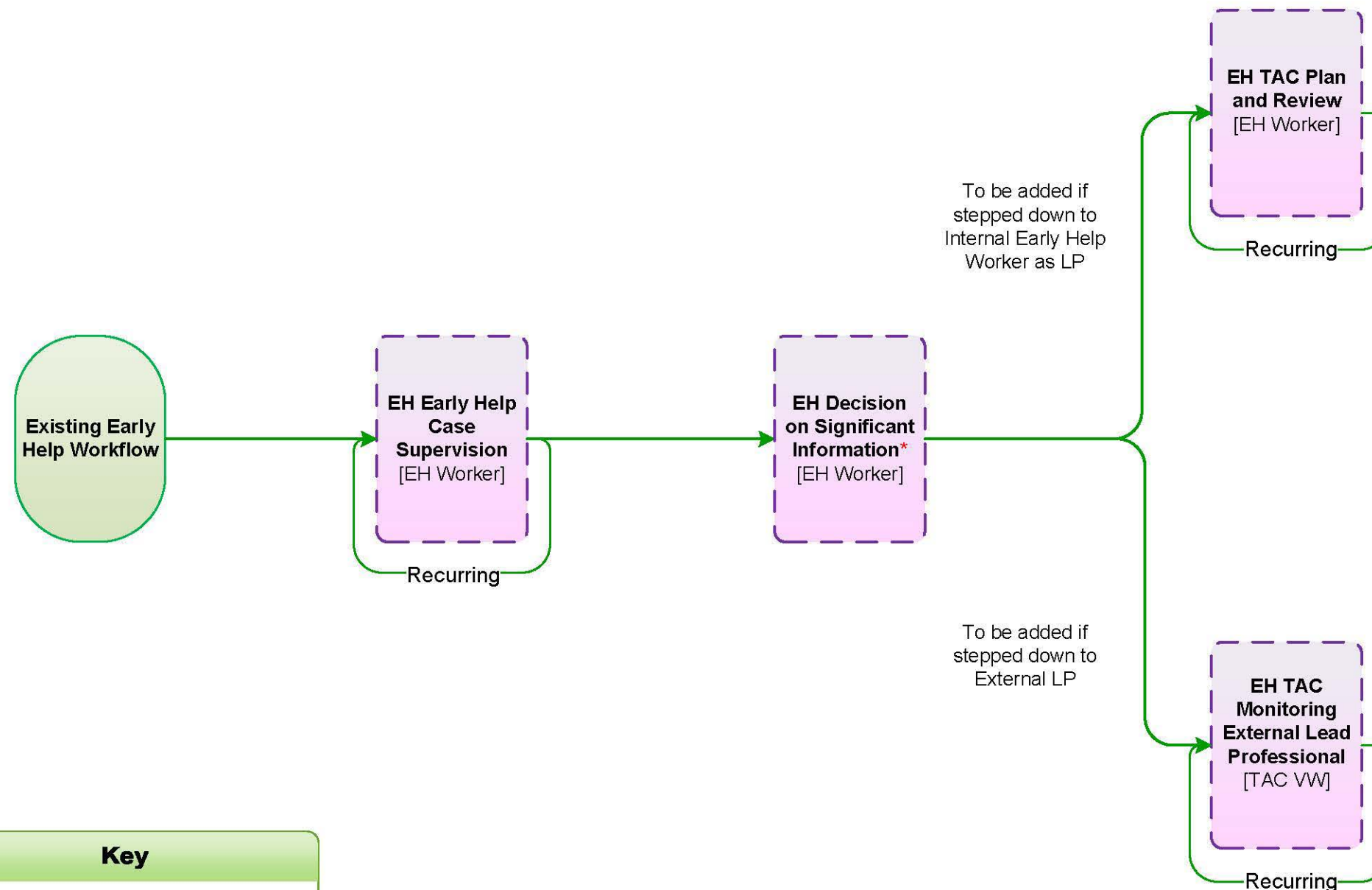
Social Care step down to TAC, case open to EH/F4M

Childrens Services Updated Jan 2021

Guidance Notes

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EH / F4M supporting Social Care Then case stepped down to TAC (Int or Ext LP)

- Clipboard request sent to EH Senior by Social Care to notify that the case is stepping down.
- EH Manager initiates the 'EH Decision on Significant Information' step from EH Early Help Case Supervision. (Send immediately if required)
- EH Manager records reason for change and assigns EH TAC Plan and Review to own worker or EH TAC Monitoring External Lead Professional to appropriate TAC Admin Virtual Worker
- Social Worker closes CIN workflow with reason stepped down to TAC

Key

Group Step Name
[responsible worker/team]

Other process

NFA

* Step requires authorisation

Next Action →

Guidance Notes

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Social Care step down to TAC,
case not open to EH/F4M

Childrens Services Updated Jan 2021

Key

Group Step Name
[responsible
worker/team]

Other process

NFA

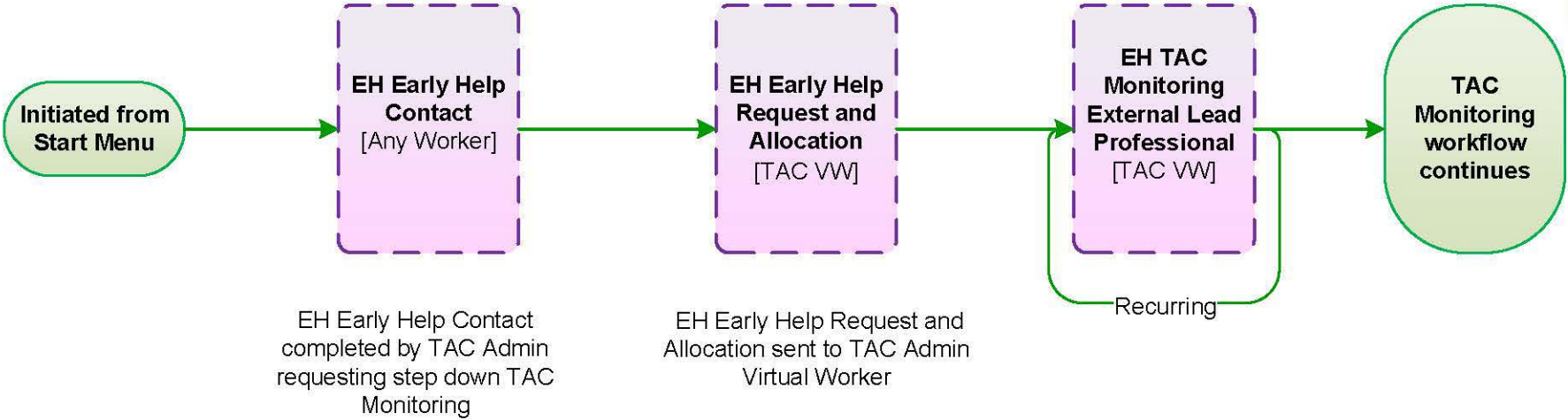
* Step requires authorisation

Next Action

Alternative
Next Action

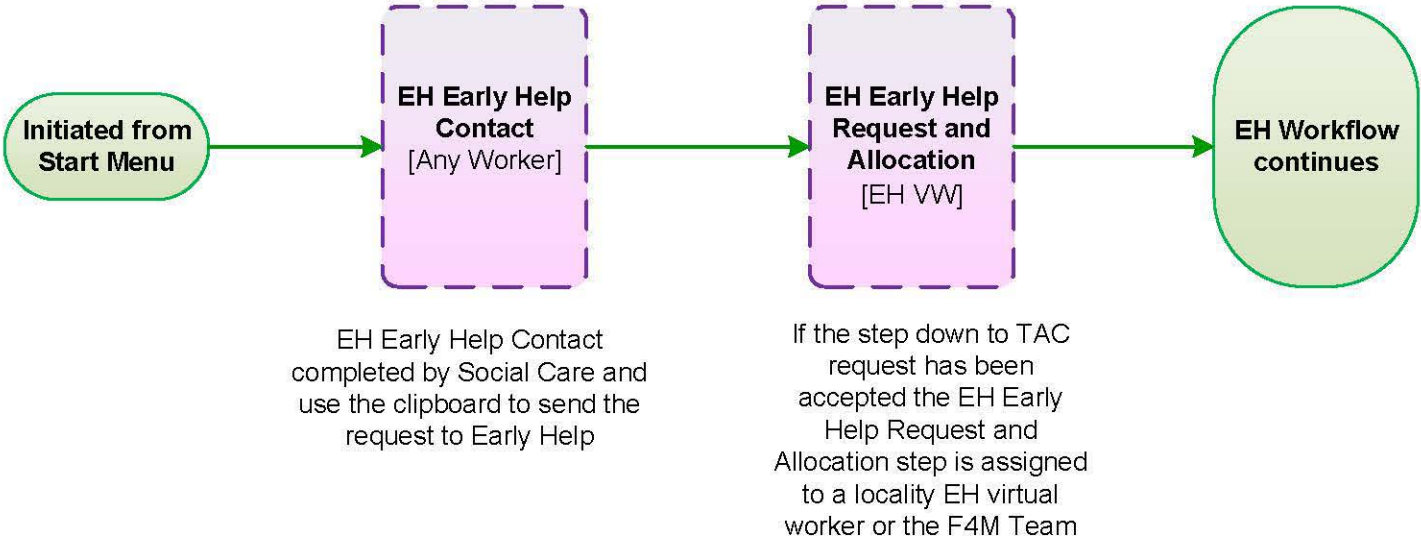
- Open Social Care case that steps down to
External TAC LP

 - Clipboard request sent by Social Worker to TAC Admin Virtual worker to notify that the case is stepping down.
 - TAC Admin initiate EH Early Help Contact and send EH Early Help Request and Allocation to TAC Admin Virtual Worker.
 - TAC Admin complete EH Early Help Request and Allocation and assign EH TAC Monitoring External Lead processional to TAC Admin Virtual Worker



- Open Social Care case that steps down to
Internal TAC LP

 - Conversation takes place between Social Care and EH/F4M manager and it has been agreed that the case can step down to TAC
 - Social Care initiate the EH Early Help Contact from the Start menu and complete
 - Social Care will then use the clipboard to send the request CS Front door: Please screen contact to the CS Early Help -Front Door Inbox
 - Early Help will screen the contact, and if accepted will add the EH Early Help Request and Allocation workstep assigned to the relevant locality or F4M team
 - Social Care manager will cancel any outstanding Child in Need or Child Protection worksteps allocated to the Social Worker



TAC Monitoring request EH Support

Childrens Services Updated Jan 2021

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