

MARAC Feedback Guidance

For all partner agencies V1 Jan 2026



Purpose

To support practitioners in providing clear, safe, and trauma-informed feedback to victim/survivors after a Multi-Agency Risk Assessment Conference (MARAC). It sets out what can be shared, how to share it, and key messages any agency can use. This is for agencies to be aware of when an IDVA is not involvement and feedback is allocated to another partner agency.

Key notes when giving feedback

- **Safety-first:** Consider the safest time, method, and location to provide feedback (phone/face to face).
- **Trauma-informed:** Use appropriate language, not acronyms and offer facts not opinions
- **Proportionality:** Share only what is necessary for safety and support.
- **Equality & accessibility:** Check communication needs (language, disability, neurodiversity). Offer interpreters, accessible formats.

What NOT to share

- Identifiable details of other victims, other children, or perpetrators. Only give info back relating to the victim and their children (if discussed).
- Sensitive intelligence sources/methods, or information that may compromise investigations.
- Excessive detail about perpetrator management that could increase risk if disclosed.
- Unverified information/opinions. Stick to agreed actions and factual updates.

What to Feedback from MARAC

- **Explanation of when the case was heard**
- **Key actions relevant to the victim/survivor:** e.g., target hardening, police flagging, safety planning, safeguarding.
- **Discuss any further offers of support and referrals:** IDVA/ISVA, housing, mental health services, substance misuse services, solicitors, Clares Law applications.
- **Any post MARAC safety to share with the victim/survivor.**
- **Reiterate any protective orders that are in place** including conditions and expiry dates and how to report breaches.
- **If your service is taking the action to feedback to the victim/survivor, it likely means there is no IDVA involved, please encourage the victim/survivor to engage with the IDVA and discuss the benefits of this.**

FAQs

Q: Can I know everything that was said at the MARAC?

A: MARAC is a meeting that professionals attend only. Relevant outcomes and actions are shared with you. Details about other people can't be shared with you, or information which could undermine ongoing investigations.

Q: Are perpetrators told about the MARAC?

A: Agencies don't share MARAC information with perpetrators incase it increases risk to you. We advise victims/survivors not to share information around MARAC with anyone else too.