

Customer Service Centre and Emergency Duty Team Mosaic Map

Childrens Services Updated July 2022

Guidance Notes

This process diagram provides an overview of the process but does not contain all possible outcomes of each step to prevent it from becoming too complicated.

Please refer to the more detailed guidance documents or use the Mosaic workflow screen for more detailed information.

Key

Step Name
[responsible worker/team]

NOT A STEP
Other process

* Step requires authorisation

Next Action →

NFA

Group Step Name
[responsible worker/team]

