

- Use the:
- Purchase Service Request = new services and permanent changes
 - Change In Care Package Delivery Request = temporary changes and changes which don't affect the Support Plan Costings

Acute Hospitals

- Next actions available from My Assessment and My Review include:
- Carer or Additional Information Contact to be Recorded on Carer's Record (NFA)
 - LPFT Social Care Professional Support
 - Referral to LPFT Mental Health Social Care
 - Referral to Reablement
 - Referral to Wellbeing
 - Safeguarding concern

Assessment or discharge notification received from hospital

Hospital admission recorded in Health > Hospitals Stays

Initial Hospital Notification [Business Support]

Hospital Discharge Request

Optional forms include:

- Hospital Record of Information Gathering (mandatory)
- Additional Hospital Notifications

Send 'Hospital discharge confirmation' notification to Area team

Add hospital departure date to Health > Hospitals Stays

My Assessment: Non Area Team

Optional forms / letters include:

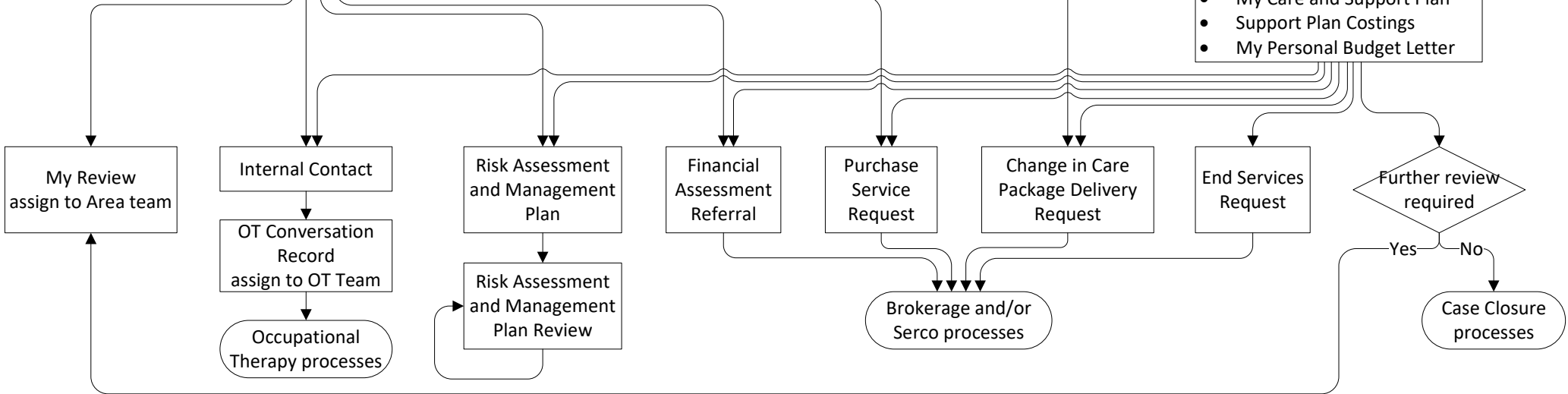
- Person Data (mandatory)
- My Care and Support Plan
- Support Plan Costings
- My Personal Budget Letter

Adult Start Review Process on an Open Case (NFA)

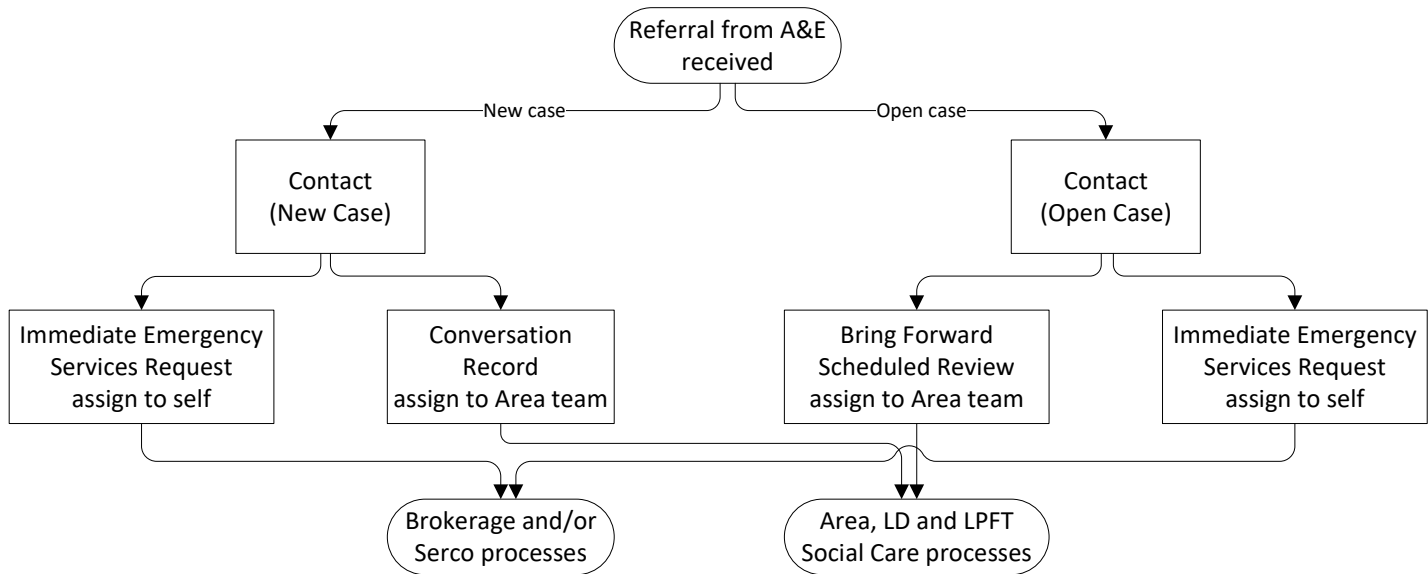
My Review

Optional forms / letters include:

- Person Data (mandatory)
- My Assessment
- My Care and Support Plan
- Support Plan Costings
- My Personal Budget Letter



Acute Hospitals – hospital admission avoidance



New cases

My Assessment is available from Contact (New Case) should it be required instead of the Conversation Record. This should be assigned to self / hospital practitioner.

Open cases

My Assessment or My Review can be started by the hospital practitioner, if required, rather than sending the Bring Forward Scheduled Review to the Area team.