

On Monday the 5th December 2022 our version of Mosaic will be upgraded to Mosaic 22.1.0.2. This will allow us to take the latest bug fixes, system enhancements and overall infrastructure upgrade, as we will also be migrating the Mosaic platform to new servers, to ensure we maintain security using the latest technology available.

The changes for recording Gender were made in collaboration with trans and non-binary people who informed and shaped the decisions and development of this new feature.

Legally this is also required to abide by the Human Rights Act right to dignity, the GDPR principle of accuracy of data and the Public Sector duty of equality.

Following the introduction of the new Gender recording functionality on a person's record, you will be able to accurately record gender as well as keeping the recording of Sex (as per Health system) separate as this is still required for record matching and reporting.

You will also be able to record pronouns so you can respond to and refer to people respectfully and appropriately as well as supporting accuracy in case recording. The notes field will also recognise nuances when certain genders or pronouns should be used.

When you log into Mosaic after the 5th December you will automatically be taken to your 'Homepage' in the narrow workview setting rather than the full workview. This will allow you to keep on top of any alerts and unfinished case notes that you may have as you will now see them when initially logging in to Mosaic.

Gender

When creating a record, you add the '**Sex (as per Health System)**' this will then automatically pre-populate the '**Gender**' on the person Summary screen.

ACTION REQUIRED Users should review all their cases and update the Gender and Sex (as per Health system) fields following upgrade where appropriate.

Indeterminate has now been replaced by Intersex as 'appropriate terminology'

Before

Amend basic details - Miss Sophie Buttercup (3503475) born 14 May 2020 (2 years old)

Fields marked with a * are required

Title

First names

Date of birth

Last name*

or age

Gender

Male

Female

Unknown

Indeterminate

After the change

Amend basic details - Grey Morning (3533574) born 10 May 2009 (13 years old)

Fields marked with a * are required

Title

First names

Date of birth

Gender

Pronouns

Last name*

or age

Gender/Pronoun notes

Sex (as per Health system)

Male

Female

Unknown

Intersex

ACTION REQUIRED NOW Users should review all their cases and update any that have Indeterminate recorded in the Gender field prior to the upgrade to that of the Sex (as per the Health system) of the person.

Please note that Intersex relates to or denoting a person or animal that has both male and female sex organs or other sexual characteristics and should be only used in that instance.



New feature

The **Gender/Pronoun** notes is a free text field which can be edited in the **Person details – Basic details** menu.

Gender/Pronoun notes




Them/ They

When this field is completed, it will trigger an information icon (blue triangle

with the letter i inside ) to show against the **Gender** field and, where completed, the **Pronouns** field in the person summary and the group summary. This informs users that there are relevant notes recorded by clicking on the  icon you can view the notes in a pop-up window.









will only appear if the **Gender and Pronouns** text box is completed


Group Summary - Family  - Morning Family (3480196) 
No group description 

Summary Professional relationships Case notes Documents

Family Search: Add History Genogram -

ID	Name	Pronouns	Date of birth	Start date	Actions
3533573	Cloudy Morning	They / Them Us/ Ours 1 2 3 4 5 	17 May 1980 (42 years old)	3 Oct 2022	
3533574	Grey Morning	They / Them 	10 May 2009 (13 years old)	3 Oct 2022	
3533572	Misty Morning		21 Nov 2022 (Due date)	3 Oct 2022	
3533588	Stormy Morning			3 Oct 2022	

Showing 1 to 4 of 4 entries First Previous 1 Next Last

It is important that you are aware of the  icon as it shows that there are **Gender/Pronoun notes** recorded and you should read these notes prior to using or referring to someone's gender or pronouns.

How will this change affect Genograms?

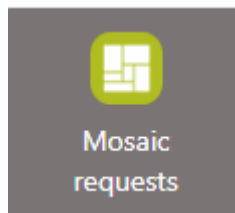
Genograms will continue to use **Sex (as per Health system)** to determine the shapes used for people within the genogram.

What about Titles?

Entering a title when creating a person will not have any impact on the **Sex (as per Health system)** or **Gender** fields.

Other new features

Incorrect Group created – if you create a group and use an incorrect group type (for example use a Family Group type when it is a Carers group record), there is no need to create another group. Instead raise a Request change to



record/workflow' a ticket via Mosaic request and we can amend it for you.

Service User Group (SUG) – previously we were unable to delete a Service User Group when it had been added in error. Now if you add an incorrect SUG, please raise a 'Request change to record/workflow' via [Mosaic-Requests](#) and we can delete it for you unless that SUG is or has been used for any purchase steps.

Adding Telephone Numbers - when creating a new person, below the address fields, you can now record any relevant telephone numbers.

The screenshot shows a web form titled "Add new person". At the top right are two buttons: "Find address" and "Find person". Below this is a section for "Address details (display only)" which contains three lines of redacted text and an "Edit address manually" button. The next section is "Other details", containing dropdown menus for "Household structure" and "Tenure type", and a text area for "Access notes". The final section is "Telephone numbers", which has a "Show 5 entries" dropdown, a table with columns for "Telephone number type", "Telephone number", "Note", and "Actions", and a "No records to display" message. At the bottom of this section are "First", "Previous", "Next", and "Last" navigation buttons, and an "Add telephone number" button.

Add telephone

Fields marked with a * are required

Telephone number type *


Telephone number *

Note


Other visible changes


There are a number of Tool bar icon changes for example

The column for Gender (now Sex (as per Health system)) has been removed from the Group Restrictions tab table and replaced by Pronouns. When viewing the group record, users' needs to be aware when any group member that has data entered in the Gender/pronoun notes field this will be displayed






by the blue warning triangle , by clicking on this triangle a pop up will display, the text contained in the notes field.

Before

Family Details - Lulworth family (3458199) 

No group description 

Summary
Professional relationships
Case notes
Documents

Family		Search:				
ID	Name	Date of birth	Gender	Start date	Actions	
3501820	Ebony Lulworth	12/05/2013 (9 years old)	Female	10/11/2022	 	
3501943	Unborn Lulworth	27/12/2021 (Due date)	Unknown	10/11/2022	 	

Showing 1 to 2 of 2 entries

After the change

Group Summary - Family - Morning Family (3480196)

No group description

Summary Professional relationships Case notes Documents

Family Search: Add History Genogram

ID	Name	Pronouns	Date of birth	Start date	Actions
3533573	Cloudy Morning	They / Them Us/ Ours 1 2 3 4 5 ▲	17 May 1980 (42 years old)	3 Oct 2022	🚫
3533574	Grey Morning	They / Them ▲	10 May 2009 (13 years old)	3 Oct 2022	🚫
3533572	Misty Morning		21 Nov 2022 (Due date)	3 Oct 2022	🚫
3533588	Stormy Morning			3 Oct 2022	🚫 ✖

Showing 1 to 4 of 4 entries First Previous 1 Next Last

Groups can now be sorted by age by selecting the up and down arrows on the Date of Birth so it is easier to identify if there is an adult in a Family group when there shouldn't be.

Group Summary - Family - morning group (3482703)

No group description

Summary Professional relationships Case notes Documents

Family Search: Add History Genogram

ID	Name	Pronouns	Date of birth	Start date	Actions
3536887	Cloudy Morning		17 May 1980 (42 years old)	14 Nov 2022	🚫 ✖
3536889	Grey Morning		1 Mar 2000 (22 years old)	14 Nov 2022	🚫 ✖
3536888	Misty Morning		12 Dec 2005 (16 years old)	14 Nov 2022	🚫 ✖
3536890	Stormy Morning		3 May 2021 (1 year old)	14 Nov 2022	🚫 ✖


Showing 1 to 4 of 4 entries First Previous 1 Next Last

The order has changed from  to 



The icons have changed from images

Family Search:  to wording

Family Search: Add History Genogram

Family Group Icon has changed from  to a more neutral design in line with the UI (User Interface Design) /UX (User Experience) principles



Single Subject Icon has changed from  to a new improved modern design 

Genogram tool bar icons have changed from



to

