

# **Manual Handling of Loads**

# Content

1.	Introduction	р1
2.	Manual Handling at Work	р1
3.	Manager Do's and Don't	р2
4.	Risk Assessment	р2
5.	Training & Good Handling Techniques	р4
6.	Manual Handling outside of work	р6
7.	Further Information	р7

## 1. Introduction

Manual handling of loads is any action that involves movement of a load such as a person or inanimate object by hand or bodily force. This includes activities such as lifting, lowering, pushing, pulling, carrying and supporting a load. This document covers the manual handling of loads for guidance on the manual handling of people please refer to G12 - Moving and Handling of People webpage.

All LCC employees undertake moving and handling of loads (or objects) to some extent. It is not possible to totally eliminate all manual handling activity but by applying best practice within the council policy & guidance will minimise the potential risks and maintain a fit and healthy workforce.

# 2. Manual Handling at Work

If your work involves significant manual handling your employer has a statutory duty to assess the risks and minimize the risk of injury. Control measures might include specifying two person lifts, providing trolleys and barrows, providing training in the techniques that minimize the risks.

You have a responsibility to take reasonable care for your own health and safety and this will include informing your manager of any tasks you find difficult to carry out. Remember that just because a colleague can do a task does not automatically mean that you are able to perform the same task. We all have different capabilities and medical histories.

Your manager may not be aware of all the lifting tasks you carry out. If your work involves carrying out tasks that exceed the guidelines stated in of Section 2 —  $\frac{\text{Risk}}{2}$ 

<u>Assessment Manual Handling Quick Card</u> an assessment has not been done, report this to your line manager. Remember there are no specified maximum weight limits the assessment will take into account a range of factors including your individual capability.

We tend to think that back injuries are the only injury related to manual handling tasks. The term musculoskeletal disorders or MSDs is often used in connection with manual handling injuries these conditions can affect any part of the body. We need to consider the potential for injuries from falls (when carrying objects), dropping objects onto your feet, strains, sprains from overstretching or jerky movements. These injuries can be serious and lead to significant discomfort or time off and in some cases temporary or permanent disability which affect every aspect of our lives. The procedures implemented in G28 and summarized in this leaflet are designed to keep you safe whilst manual handling at work.

# 3. Manager's Do's and Don't

Do's	Dont's
Identify all manual handling activities that your respective employees are required to do	Forget to apply TILEO (The Task, Individual, Load, Environment & Other factors such as PPE & restrictive clothing
Avoid as much manual handling activity as possible	Forget to consult with employees on what manual handling activity they
Undertake & record risk assessments for all manual handling that <u>cannot</u> be avoided	<ul> <li>undertake when identifying the risks</li> <li>Ignore each individual's ability &amp; health considerations &amp; ensure you</li> </ul>
Ensure employees complete manual handling training	record significant findings. Ignore your own training &
Discuss the results of the risk assessment with employees	assessment on Lincs2Learn Ensure discussions are recorded
Monitor employees compliance with policy & selected control measures	Forget to praise employees for good results & act on individuals who are not complying with the information & training received.

## 4. Risk Assessment

A manual handling assessment should focus on five key factors associated with the manual handing task often referred as the '**TILE O**' assessment:

- The Task and what the manual handling operation involves
- The Individual i.e. the person's individual capability to carry out the task
- The Load the object weight, size, stability etc
- The Environment weather conditions, slip, trip falling hazards
- Other factors e.g. organisational factors e.g. time of activity, PPE interfering with movement, work equipment

Your manager should discuss the findings of the assessment with you so that are aware of what steps are needed to control the risks. Detailed guidance on completing a Manual Handling risk assessment can be found in the Manual Handling - Risk Assessment of Quick Card. Guidance on good handling technique is detailed on the next pages.

If you have an accident involving manual handling this must be reported to your line manager so that they can review the risk assessment and revise instructions if necessary.

# 5. Training & Good Handling Techniques

## Training

Several Manual Handling Training courses are available for employees and manager to access via the Lincs2Learn system or on request from the Corporate Health and Safety Team:-

<u>Manual Handling e-learning</u>: On-line course covering basic requirements of the Manual Handling regulations. This course is suitable for low risk manual handling operations, a refresher of the classroom course or employees who have suffered a manual handling injury.

**Manual Handling classroom course:** Half day course, focusing on the law, requirements, the undertaking of assessments, reducing risk, MAC tool and handling techniques. This course is suitable for higher risk or repetitive manual handling operation and managers who undertake assessment. To arrange this training please contact the <u>Corporate Health and Safety Team</u>.

## Good Handling Techniques



<ul> <li>may be better than gripping it tightly only with the hands.</li> <li>Moderate flexion (slight bending) of the back, hips and knees at the start of the lift is preferable to either fully flexing the back (stooping) or fully flexing the hips and knees (full/deep squatting).</li> <li>Don't flex the back any further while lifting. This can happen if the legs begin to straighten before starting to raise the load.</li> </ul>
Avoid twisting the back or leaning sideways especially while the back is bent. Keep shoulders level and facing in the same direction as the hips. Turning by moving the feet is better than twisting and lifting at the same time.
Keep the head up when handling. Look ahead, not down at the load once it has been held securely. Move smoothly. Do not jerk or snatch the load as this can make it harder to keep control and can increase the risk of injury. Don't lift or handle more than can be easily managed. There is a difference between what people can lift and what they can safely lift. If in doubt, seek advice or get help.
Put down, then adjust. If precise positioning of the load is necessary, put it down first, then slide it into the desired position.
<ul> <li>Team lifting</li> <li>Handling by two or more people may make possible an operation that is beyond the capability of one person, or reduce the risk of injury to a single handler.</li> <li>For safe team handling there should be enough space for the handlers to manoeuvre as a group. They should have adequate access to the load, and the load should provide sufficient handholds. If the load is particularly small or difficult to grasp, then a handling aid such as a stretcher or slings should be used.</li> <li>One person should plan and then take charge of the operation, ensuring that movements are co-ordinated. However, there should be good communication for the duration of the lift.</li> </ul>



Good Handling Technique – Guidance for Employees Taken from L23 Guidance on the Manual Handling Operations Regulations

#### 6. Manual Handling outside of work

Out of work we are all likely to be involved in manual handling activities. Manual handling is not just lifting, it includes carrying, pushing, pulling, throwing etc. Gardening, sports and hobbies, childcare, shopping and DIY activities can all involve significant manual handling.

If you have received training in the techniques that minimise the risk of injury then you should apply the same principles at home as you do at work. All too often people say, "If I were at work I would not be doing this". This is the wrong attitude, the pain, suffering and effects on your lifestyle are the same. Jobs in and around the home and garden often involve people who are not accustomed to significant manual handling, so extra care is necessary.

The way we sit or stand or drive a car for example can be the cause of back pain. If our general posture and fitness is poor we are more likely to suffer back pain. Poor posture can lead to pain, the Alexander technique could be useful in improving your posture, your local library or bookshop will have books on this subject. Most people at work have chairs that can be adjusted to allow a good posture to be adopted. How many of us think about adopting good postures whilst reading or watching television at home?

When driving it is important to ensure that the car seat is adjusted to offer support to the back. Sit upright do not hunch over the steering wheel. Take frequent breaks and get some exercise on long journeys.

#### Exercise, keeping fit and Wellbeing

Exercise and keeping ourselves fit at home and work is key to being able to live a long and healthy life and work safely. The council through its wellbeing strategy is

committed to providing employees with information on ways of improving and maintaining a healthy lifestyle. Information on workplace initiatives and discounts and employee health promotions are available and detailed in Lincs2learn under the Health and Wellbeing section, HR Strategy/Wellbeing team

## 7. Further Information

## Legislation & National Guidance

The Manual Handling Operations Regulations 1992

www.hse.gov.uk

https://www.hse.gov.uk/msd/backpain/index.htm

www.backcare.org.uk

https://backcare.org.uk/i-have-back-or-neck-pain/back-pain/

https://www.nhs.uk/conditions/back-pain/

LCC Health and Safety Manual

## LCC Guidance & Information

G28 Manual Handling of Loads Webpage

Risk Assessment Manual Handling Quick Card