



Managers Authorisation Checklist

This checklist is designed to assist managers when authorising workflow steps. If there is anything you cannot check off on the list you should reject/return the request

Authorising workflow steps (Incoming requests)

Access the workflow step:	
 Check that there are no sections highlighted in red with warning 	
triangles (red highlight indicates mandatory fields not completed)	
Check the workflow step contents	
 Check Ready Reckoner and/or Adult My Care Package – Planned 	
Services optional form, if applicable	
 Check next actions are correct – correct type and correctly assigned 	
Check that appropriate optional forms are used and match with next	
actions / requests and notifications	
 Click Requests icon is and check that the list of requests / 	
notifications that have been sent is correct, click on the request for	
authorisation (red text)	
 Click the Completed or Returned radio button as appropriate, add 	
notes (notes must be added if you are returning the request) and	
click the OK button	
 If Completing the request (authorising) – Click the Finish icon 	
 If Returning the request (not authorising) – Click the Save icon <a>[
and close the form using the Close icon 😫	